



Dear Friend,

I am pleased to report that our operations at the 9/11 Memorial are almost fully restored after the damages caused by Hurricane Sandy.

Today, the 9/11 Memorial Visitor Center and security screening operation at 90 West Street reopened. Our online reservation system is again up and running, allowing people to plan their Memorial visits at 911memorial.org.

For the holiday season, we will be extending our visitor hours. From Thanksgiving Day, November 22, through Sunday, November 25, the Memorial will be open from 10:00 a.m. to 8:00 p.m., with the last entry at 7:00 p.m. The extended hours will return for the December holidays and will also be in effect from Friday, December 21 to Monday, December 31. This holiday schedule will allow evening visitors to see the extraordinary beauty of the waterfalls and names inscribed in bronze when they are illuminated.

We have much to be thankful for this Thanksgiving. We are thankful for the continued support of people like you, especially in the aftermath of Sandy. We are deeply appreciative of the courageous men and women who risk their lives every day to safeguard this nation and its people, both at home and abroad. We are thankful for the generosity and compassion that so many have shown the families who lost loved ones and their homes as a result of Hurricane Sandy.

There are many who are still recovering from the storm's devastation, including members of the 9/11 community. Our thoughts and prayers are with you this holiday season.

I wish you and your family the very best this Thanksgiving.

Warm regards,

A handwritten signature in black ink, appearing to read 'Joe Daniels', with a stylized flourish at the end.

Joe Daniels
President & CEO