

Using the New Canaan Urgent Assessment Program



Step 1. Scheduling Your Appointment

Contact Silver Hill Hospital at 1-866-542-4455 or at NCUA@silverhillhospital.org. Silver Hill Hospital will complete a preliminary screening, and then schedule an assessment appointment. Assessments are in person at Silver Hill Hospital.

Step 2. Your Assessment Appointment

A psychiatrist and social worker will complete individual evaluations with you (the patient) and then meet together to discuss recommendations for ongoing care.

Step 3. Referral for Ongoing Care

Following the in-person assessment appointment, a Silver Hill Hospital social worker will provide personalized referral information for your next steps.

silverhillhospital.org/NCUA

Please note, the New Canaan Urgent Assessment Program is not an emergency service. If you are experiencing a mental health emergency and need immediate assistance, please call 911 or go to your nearest emergency room.

The New Canaan Urgent Assessment Program



Are you or someone you know experiencing an urgent need for mental health treatment?

How We Can Help:

The New Canaan community has partnered with Silver Hill Hospital to provide New Canaan residents in urgent need of mental health treatment with a timely psychiatric assessment and tailored referral for ongoing care. The Program serves children, adolescents, and adults who are New Canaan residents at no out-of-pocket cost.

Program Details:

- Our goal is to offer you an assessment appointment within 48 hours of your intake call. Assessments are by-appointment only.
- For New Canaan residents, there is no out-of-pocket cost. All fees are covered by a combination of public and private grants, and insurance reimbursements.
- If you are not a New Canaan resident, the Assessment is subject to your plan coverage benefits, which may include out-of-pocket expenses such as deductibles and copays. Please call us to discuss the fee.

Contact information and scheduling details on reverse.



SILVER HILL HOSPITAL