

Additional Information on The Tribute Center Volunteer Program

Rosemary Cain, who has been a volunteer at The Tribute Center since the program started says, "I find the whole experience very therapeutic. It gives me a way of sharing my story about George which is what means the most to me and what I feel most family members want--to make sure our loved ones are never forgotten! It also gives us a chance to teach people the facts about that day and show them where the towers were and take them, step by step, through the process from September 11th to the present day. I find that the visitors are very respectful and interested in hearing our personal stories...and I've made such wonderful new friends!"

All Tribute Center volunteers go through a short training program as well as regular de-briefings with all volunteers.

The principle objectives of training are:

- To provide volunteers with factual information about the history of the WTC bombing on February 26, 1993, the attacks on September 11, 2001 at the pentagon, Shanksville, PA and at the WTC site, past present and future, so they give accurate and consistent information to visitors;
- To assist volunteers in learning and/or increasing public speaking skills so they effectively and confidently interact with the public, whatever their volunteer assignment, but especially if they are presenters;
- To help volunteers define their own stories in relation to September 11th and determine what is appropriate to share;
- To provide volunteers with an understanding of how people learn and how to ensure that their presentation is effective for individuals with different learning styles.

Our next three trainings are scheduled for the following weekends:

February 25th 5:30pm- 7:30 pm-

February 26th 9:30am -4:30 pm

March 25th, 5:30pm -7:30 pm-

March 26th 9:30am -4:30 pm

April 21st- 5:30-7:30 pm-

April 22nd 9:30 am- 4:30pm

Trained docents are asked to commit to volunteering for a four-five hour time slot, twice a month. During that time, he or she will lead one tour and be the support person on

another tour. Volunteers may expect to participate in on-going training and staff development sessions for an additional hour or two a month.

I hope all of this information is helpful to you. Please let me know if you are interested in the program and if you would like me to send you an application. I can be reached by email at RachaelG@tributenyc.org or at (212) 422-3522. If you choose to send me an email, please put "Volunteer Inquiry" in the subject line.

Best Regards,

Rachael Grygorcewicz
Volunteer Coordinator