



The below information was sent to families yesterday by mail regarding this year's 9/11 anniversary. The letter in its original form will serve as your family's credential for admittance to the ceremony on Tuesday, September 11, 2012. P and T case numbers or Memorial Park identification cards will also be accepted. For any questions about the ceremony, please call (212) 442-8953.

If you are not currently signed up to receive 9/11 family member mailings from the National September 11 Memorial and would like to, please enter your information [here](#).

Dear Family Member:

At this time, we would like to share with you detailed information regarding the upcoming September 11 commemoration. We hope that you will join us at the National September 11 Memorial (9/11 Memorial) at the World Trade Center site in New York City as we honor the memories of all those we lost.

Our observance will consist of the reading of the names of the victims of the September 11, 2001 and February 26, 1993 attacks. This year's reading of the names will begin after a citywide moment of silence at 8:46 a.m., and music will provide a backdrop throughout the program. The program will observe a total of six moments of silence during the ceremony—representing when each tower was struck and fell, and the moments of the attacks on the Pentagon and Flight 93. The commemoration will conclude at approximately 12:00 p.m., and the 9/11 Memorial will remain open to family members until 8:00 p.m. Please note that the 9/11 Memorial Museum is not yet open.

The following information is meant to ensure your comfort throughout the day.

- Families will be allowed to check in beginning at 7:00 a.m. The entrance will be at the intersection of Albany and Greenwich Streets. Families with special needs may also check in at this entrance. See the map printed on the back of the enclosed invitation for the exact location.
- Please arrive early and allow extra time for security screening. All attendees over the age of 18 must bring photo ID and go through screening before entering the World Trade Center site. All bags will be subject to search by law enforcement. We strongly discourage bringing large items such as backpacks and duffel bags.
- The ceremony will be held rain or shine.

If you have not yet visited the Memorial, we invite you to locate your loved one's name in advance of the ceremony by visiting names.911memorial.org. This website, called the 9/11 Memorial Guide, is also available as an app for iPhone, Android, and Windows Phones. Staff will be able to assist you on site and printed guides will be available.

- In order to preserve this national tribute, we ask that you please refrain from placing objects into the Memorial pools.
- The Family Room at One Liberty Plaza, the 9/11 Memorial Visitor Center, the 9/11 Memorial Preview Site, the Tribute Center, the FDNY Memorial Wall, and Memorial Park will also be open to family members on September 11, 2012.
- Since the surrounding area is still under construction, please wear comfortable closed-toe shoes, and dress appropriately in the event of inclement or hot and sunny weather. We also recommend bringing a cap or sunglasses and wearing sunscreen.
- Restrooms and water will be available. Please note there will be no specific event seating, though there are benches available throughout the Memorial.
- Accommodations will be available for family members with special needs.
- There is extremely limited parking near the site. We recommend taking public transportation to and from the ceremony. For a list of options, please visit www.911memorial.org/getting-here.

Warm regards,



Joe Daniels
President & CEO

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